

# upgrading?

## *system recommendations for ACT! 2007*



### **ACT! Premium for Workgroups System Recommendations:**

#### **Client Installation**

- XP Professional (Service Pack 2), 2000 Professional (Service Pack 4), 2000 Server Standard Edition (Service Pack 4), Server 2003 Standard Edition, Server 2003 Enterprise Edition, Server 2003 Web Edition, 2003 Small Business Server operating systems (all Server 2003 need Service Pack 1)
- Minimum 1.4 GHz Pentium IV (or equivalent) processor
- Minimum 1 GB RAM
- Minimum 1 GB of available hard disk space
- CD-ROM drive
- SVGA (800x600) or higher resolution monitor

#### **Database Server Installation**

- **Using Microsoft SQL Server 2005 Express Edition:** Server 2003 Standard Edition, Server 2003 Enterprise Edition, Server 2003 Web Edition, 2003 Small Business Server operating systems (all Server 2003 need Service Pack 1)

Note: Windows XP and Windows 2000 Professional limit the number of concurrent users to 10

- **Using Microsoft SQL Server 2005 Standard Edition:** Server 2003 Standard Edition, Server 2003 Enterprise Edition, 2003 Small Business Server operating systems Enterprise Edition, 2003 Small Business Server operating systems (all Server 2003 need Service Pack 1)
- Minimum 2.2 GHz Pentium IV (or equivalent) processor
- Minimum 1 GB RAM
- Minimum 1 GB of available hard disk space
- CD-ROM drive
- SVGA (800x600) or higher resolution monitor

The Database Server Installation requirements listed above are for a single user only. Recommended server system requirements for environments of more than one user are listed in the chart below.

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## Recommended Database Server Hardware, Product, & Database Type by User Count

Number of Users	Recommended CPU Speed	Memory	Applicable Products	Database Tested
1 – 10	Intel® Pentium® IV 1.8 GHz Server	1 GB RAM	ACT! 2007 ACT! Premium for Workgroups 2007 (EX Edition) ACT! Premium for Workgroups 2007 (ST Edition)	SQL Server 2005 Express
1 - 30	Intel Pentium IV 2.0 GHz Server	1 GB RAM	ACT! Premium for Workgroups 2007 (EX Edition) ACT! Premium for Workgroups 2007 (ST Edition)	SQL Server 2005 Express
1 – 50	Intel Pentium IV 3.2 GHz Server	2 GB RAM	ACT! Premium for Workgroups 2007 (ST Edition)	SQL Server 2005 Standard

The foregoing recommendations are based on internal performance and scalability tests wherein, using simulated user loads, product performance was within 20% or 2 seconds (whichever was longer) of single user product performance . Databases used in the tests averaged 1000 contacts per user. Individual customer performance may vary based on actual database size, hardware variations, and network traffic.

Wasatch Software Consulting recommendations exceed Sage Software’s minimum requirements.

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## *Comparing ACT! Premium for Workgroups EX & ST*

Product	MS SQL Express ACT! EX products	MS SQL Standard ACT! ST products
Number of CPUs	1	4
RAM	1 GB limit	OS maximum
Database size	4 GB limit	No limit
Services (Sync, Web, SQL)	Local machine only	Distributed or local
Server Optimization	No	Yes

### **Palm OS® Minimum Device Requirements**

- Palm OS 3.5-5.4
- Minimum 33 MHz or higher processor
- Minimum 8 MB or higher memory
- Minimum 500K free memory plus 1K for each contact
- HotSync® Manager 3.5 and 4.1.0

### **ACT! 2007 and ACT! Premium for Workgroups 2007 Works With:**

- Microsoft Outlook® 2000/2002/2003
- Microsoft Outlook Express 5.5/6.0
- Lotus Notes® 6.5
- Eudora® 5.2/6.0
- Internet Mail SMTP/POP3
- Microsoft Office 2000/2002/2003
- Microsoft Internet Explorer 6.0
- Adobe® Reader® 5.0/6.0/7.0
- Peachtree Accounting 2007
- QuickBooks® Pro/Premier 2005/2006

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